

## **QUALITY POLICY**

Apart from adding value to our client's respective businesses, we aim to use international best practices in delivering prompt qualitative tailor-made legal solutions.

To achieve this, we have established measurable objectives at relevant levels across the firm. Processes and systems have also been put in place to ensure our objectives are achieved and are consistently improved upon.

We are also committed to ensure we continually improve and maintain our QMS in compliance with the ISO 9001:2015 standards, industry standards, statutory requirement in being consistent in the delivery of our qualitative services to ensure our clients are always satisfied within the bounds of the law.

Our firm, Practice and Teams objectives support this policy and all employees and relevant interested parties are aware and understand the importance of this policy in relation to their roles.

At the core of our service delivery is effective communication using plain language. As we say, at TNP our style is to keep it simple.

We intend to review this policy as the need arises to ensure its continuity and suitability.

Sue Co

**Baba Alokolaro**Managing Partner
The New Practice